**About the Library**

*Dr. Jamil A. Qureshy, Library Director*

The PMU Library encompasses more than a traditional library and offers extensive access to electronic/digital information resources as well as print. The PMU Library consists of a male section and a separate female section. The Library is designed to promote research and study and has materials in English and Arabic.

**The PMU Library Web Site**

The PMU Library’s web pages contain important information about the Library and provide access to the library’s online catalog and electronic resources.


**OPAC (Online Public Access Catalog)**

The catalog can be searched to find items in the Library’s print collection of books.

**Electronic Resources**

The Library’s electronic resources collection is the major component of the Library’s Collection. The shift to the primacy of electronic resources is in keeping with developments in major academic libraries.

**Electronic Books:**
1. eBrary
2. Safari Books Online

**e-Journals/Databases:**
1. ABI/Inform
2. Academic Search Premier
3. Computers & Applied Sciences Complete
4. ERIC
5. Library, Information Science & Technology Abstracts
6. ACM Digital Library
7. Multi-media Encyclopedia
8. OCLC WorldCat

**Library Print Collections**

There are three components to the print collection:

1. **Core Collection:** A growing collection of more than 4,000 volumes. Additionally, the library is in the process of purchasing an additional 10,000 titles.

2. **Reference Collection:** A small, but robust and growing collection of major Reference works.

3. **Serials Collection:** We currently have subscriptions to more than 100 print journals and 10 newspapers in English and Arabic.

**Library Building**

The Library building has been open to the PMU Community since November 2008. Each section of the library contains reading areas, thin-client workstations for student use, a self-check station, and a Circulation/Reference desk. Additionally, the entire LRC building has wireless access to the PMU network as well as power points for laptops.

**Library Services**

The Library currently offers the following services to the PMU Community:

- Reference and Information services
- Bibliographic Instruction (by appointment)
- Circulation Services (*OPAC and Self-Check Stations*)
- Inter-Library Loan (for Faculty)
- Wireless Internet Access

**New Arrivals News**

The cover story for the Digital Edition of the May 2009 *Communications of the ACM*, explores the challenge designers face in making browsers secure while also meeting users’ demands for flexibility and openness. Thomas Wadlow and Vlad Gorelik search for an effective balance between users’ demands and security.

**Using the Self-Check Stations:**

Students Using a Self-Check Station

Each library is equipped with a Self-Check Station to allow users to check out books. These stations are very easy to use as long as you know your Banner ID & PIN.

Below are some simple instructions for using these stations:

1. Using the keyboard on the Touch Screen, enter your Banner ID and PIN (Personal Identification Number).
   **NOTE:** Student MUST use the Banner ID/PIN used to register for classes.

2. Place one book at a time on the grey square in the center of the self-center station. A green box will appear on the screen and you will hear a 'ding'.

3. Continue to place books on the grey square one at a time until all of your books are checked out.

4. When you are done checking out books, press the Print Receipt button on the screen.
   **NOTE:** Keep the receipt which contains the due date for your materials. It is your responsibility to return the library materials on time!

If you have any problems or receive an error message when checking out a book, please go to the Circulation Desk with your ID and your books and ask for assistance.

**UNESCO Opens World Digital Library:**

On Tuesday April 21st, the World Digital Library was officially opened in Paris (France) by US Librarian of Congress James H. Billington.

This web site is unique in that it contains unique items of cultural heritage from the 32 contributing libraries and research institutions. The web site can also be displayed in seven languages: English, Arabic, Chinese, French, Spanish, Portuguese and Russian.

Items viewable via the web site include: a 1562 map of the New World (believed to be the first European map of the New World); the only known copy of the first book published in the Philippines (in Spanish and Tagalog); an 11th-century Serbian manuscript; and the Chinese oracle bones (one of the earliest signs of Chinese writing). The web site also contains early photographs, films and audio tracks.

The World Digital Library brings together items about the same subject, but held in different libraries and different countries.

The site is aimed at researchers, teachers and schoolchildren worldwide. It is accessible for free, in order to access the World Digital Library use the following URL: [http://www.wdl.org](http://www.wdl.org)

**Library Open House:**

At the beginning of March, the Library Staff hosted an open house for all female faculty, students, and staff. More than 100 people visited both libraries over the day event which was suggested by the PMU Rector.

During this event, the female students were allowed to roam freely through the whole library while the male students were not allowed to use the library on that day.

This was a successful event and we are planning to have additional open houses at the beginning of the next Semester.
Library Survey:

Library Staff:
The PMU Library Staff conducted its first User Survey. The survey was available in each library until June 06, 2009. The Library Staff will publish the results of the survey as well as analysis of the results this summer, but the following are some statistics from the survey.

We received 133 completed surveys. Considering this is our first survey and the size of the PMU community, this is a good time and will establish a baseline for future library user surveys.

Gender of Respondents:
Of the 133 completed surveys that we received, 117 were from women which means that 89% of the completed surveys were done by women! It is tempting to draw conclusions from this percentage, but this percentage by itself does not prove anything. However, this number in conjunction with the results from the rest of the survey could prove to be quite illuminating.

How Often Respondents Use the Library:
The survey results also indicate the 60% of the respondents use the library daily or weekly. This is good news for the library! Unfortunately, the survey results also show that 23% or almost one quarter of the respondents rarely or never use the library. This indicates that the library must do more to educate the PMU community about the library, its services and resources, and the benefits of using the library.

Does Training Meet the Respondent’s Needs?
The library staff has been emphasizing user training e.g. eBrary training, electronic resources training, OPAC training, etc. The results of the survey indicate that training provided by the library staff meet the needs of the users. 51% of the respondents Agreed or Strongly Agreed with the statement: The training provided by the library staff meets my needs. However, 38% of the respondents were Neutral about this statement which means that the library staff needs to continue to emphasis training. And, we plan to redesign the library training curriculum this summer based upon conversations with the KFUPM library staff.

The results of the library’s first user survey thus show that students are using that library, but that the library needs to do more to educate and inform a sizable portion of the PMU community about the library.

Library Newsletter Information:
The PMU Library Newsletter will be published once a semester and will not be published in the summer. The Library Newsletter contains articles written by the Library Staff to educate the PMU Community about the library, library-related issues, and library services.

Please email any comments or suggestions to Mr. Michael A. Sartori, at msartori@pmu.edu.sa